



Community Engagement Policy

Introduction

Illogan Parish Council recognises the importance of engaging with the local community to ensure that its decisions reflect the needs and aspirations of residents. This policy sets out the principles and methods the Council will use to actively engage and communicate with the community.

Objectives

- To promote open, transparent, and accountable governance.
- To encourage active participation from residents in council decision-making.
- To ensure all sections of the community have the opportunity to be heard.
- To strengthen community relationships and trust in the Parish Council.

Principles of Engagement

Illogan Parish Council will adhere to the following principles:

- **Inclusivity:** Engage with all community members, including underrepresented groups.
- **Transparency:** Provide clear, accurate, and timely information.
- **Accessibility:** Ensure engagement methods are accessible to all, including those with disabilities or limited digital access.
- **Accountability:** Act on feedback where possible and explain decisions made.
- **Proactivity:** Seek community views rather than waiting for concerns to arise.

Methods of Engagement

The Council will use a variety of methods to engage with the community, including:

- **Meetings and Public Forums:** Regular Parish Council meetings with opportunities for public input.
- **Surveys and Consultations:** Online and paper-based surveys to gather feedback on specific issues.
- **Social media and Website:** Regular updates and opportunities for online engagement.
- **Newsletters and Noticeboards:** Printed and electronic communications to reach all residents.



- Community Events: Participation in local events and open days.
- Partnerships with Local Groups: Working with community organisations, schools, and businesses.

Encouraging Participation

The Parish Council will encourage participation by:

- Clearly publicising opportunities for engagement.
- Using plain language to explain issues and decisions.
- Supporting community-led initiatives and projects.
- Offering multiple channels for feedback, including digital and in-person options.

Responding to Community Feedback

- The Parish Council will acknowledge all feedback received.
- Issues raised will be considered at meetings where appropriate.
- The Council will respond in a timely manner, outlining actions taken or reasons for decisions.

Monitoring and Review

- This policy will be reviewed annually to ensure effectiveness.
- Engagement methods will be assessed, and improvements implemented where necessary.
- The Parish Council will seek feedback from residents on the effectiveness of engagement strategies.

Contact Information Residents can contact the Parish Council via:

- **Email:** enquiries@illoganparishcouncil.gov.uk
- **Website:** www.illoganparishcouncil.gov.uk
- **Parish Office:** Illogan Parish Council Community Office, Trevelyan Road, Illogan, Redruth, TR16 4RG

Clerk: Mrs Sarah Rimell
Illogan Parish Council Community Office, Trevelyan Road, Illogan, TR16 4RG
Telephone: 01209 711433
Email: enquiries@illoganparishcouncil.gov.uk



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