



Personal Data Breach Policy

This personal data breach policy sets out the procedures we have put in place to deal with a breach of the confidentiality integrity or availability of personal data within our organisation.

We are Illogan Parish Council a council in England. Our contact details are Illogan Parish Council, Illogan Parish Community Office, Trevelyan Road, Illogan, TR16 4RG

We are a data controller for personal data as defined by all applicable data protection and privacy laws including, but not limited to, the retained EU law version of the General Data Protection Regulation ((EU) 2016/679) (the "UK GDPR"), as it forms part of the law of England and Wales, Scotland, and Northern Ireland by virtue of section 3 of the European Union (Withdrawal) Act 2018, the Data Protection Act 2018, the Privacy and Electronic Communications Regulations 2003 as amended, and any successor legislation (the "Data Protection Legislation").

This policy is binding on all employees, members and volunteers ("User" or "Users") of Illogan Parish Council ("The Organisation") in order to protect Personal or other Data ("Personal Data" or "Data") processed by the organisation.

It applies to all organised filing systems be they computer based, paper based or any other such method of organising information which are accessible according to specific criteria, whether centralised, decentralised or dispersed on a functional or geographical basis ("Filing Systems").

1. Definitions

- 1.1. "Personal data" means any information relating to an identified or identifiable individual ("data subject"); an identifiable individual is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to



one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that individual.

- 1.2. Personal data will typically contain information about the individual or their activities.
- 1.3. A personal data breach means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, data. This includes breaches that are the result of both accidental and deliberate causes.
- 1.4. Personal Data breaches can include but are not limited to:
 - 1.4.1. Access by an unauthorised third party.
 - 1.4.2. Deliberate or accidental action (or inaction) by a controller or processor.
 - 1.4.3. Sending personal data to an incorrect recipient.
 - 1.4.4. Computing devices containing personal data being lost or stolen.
 - 1.4.5. Paper files containing personal data being lost or stolen.
 - 1.4.6. Alteration of personal data without permission, and
 - 1.4.7. Loss of availability of personal data.
- 1.5. A personal data breach can be broadly defined as a security incident that has affected the confidentiality, integrity or availability of personal data.
- 1.6. There will be a personal data breach whenever any personal data is accidentally lost, destroyed, corrupted or disclosed or if someone accesses the



data or passes it on without proper authorisation or if the data is made unavailable and this unavailability has a significant negative effect on individuals.

2. Who is responsible for managing personal data breaches

- 2.1. Council Officers are responsible for the ongoing compliance monitoring of this and other policies that are designed to achieve compliance with the Data Protection Legislation.
- 2.2. No user within the organisation shall deviate from this policy without written authorisation from Council Officers.

3. Time limits

- 3.1. Not all personal data breaches are reportable to the Information Commissioner's Office ("ICO") but those that are must be reported within 72 hours of 'becoming aware' of a breach.
- 3.2. The 72-hour time frame is irrespective of bank holidays or weekends.
- 3.3. Users who suspect there has been a breach must notify in writing Council Officers within 1 hour of becoming aware of the suspected breach.

4. Investigation

- 4.1. Council Officers shall undertake an investigation of a suspected personal data breach to ascertain the circumstances of the breach and whether or not the breach was a result of human error or a systemic issue.
- 4.2. The investigation should consider if a recurrence can be prevented.



- 4.3. If human error is the cause of the personal data breach, the investigation should consider if:
 - 4.3.1. Data protection induction and refresher training for users is adequate.
 - 4.3.2. Support and supervising of users in their role is adequate.
 - 4.3.3. Policies and procedures require updating.
- 4.4. If the breach was caused by a systemic issue, the investigation should consider if:
 - 4.4.1. Access levels are fit for purpose.
 - 4.4.2. If a wider system audit should be undertaken.
 - 4.4.3. Do technical and organisational measures to maintain data security need to be reviewed.
 - 4.4.4. Do additional technical and organisational measures to maintain data security need to be implemented?

5. Notifying the ICO

- 5.1. The ICO must be notified of breaches where there is a **likelihood** of risk to people's rights and freedoms.
 - 5.1.1. If a risk is likely, Council Officers must notify the ICO within 72 hours of 'becoming aware' of a breach.
 - 5.1.2. If a risk is unlikely, there is no requirement to report it, but a voluntary report may still be made if Council Officers so decides.



- 5.2. If a breach has occurred and it has been decided not to report to the ICO then the decision and reasons shall be documented by Council Officers in the Illogan Parish Council breach register.
- 5.3. If a breach has occurred and it has been reported to the ICO then the decision and reasons shall be documented by Council Officers in the Illogan Parish Council breach register.

6. Telling data subjects

- 6.1. If there has been a personal data breach where there is a **likelihood** of risk to people's rights and freedoms Council Officers should contact those individuals affected and:

- 6.1.1. Describe, in clear and plain language, the nature of the personal data breach and, at least:

- 6.1.1.1. The name and contact details of Council Officers as a point where more information can be obtained.

- 6.1.1.2. A description of the likely consequences of the personal data breach, and

- 6.1.1.3. A description of the measures taken or proposed to deal with the personal data breach and, where appropriate, a description of the measures taken to mitigate any possible adverse effects.

- 6.2. If possible, Council Officers should give specific and clear advice to individuals on the steps they can take to protect themselves, and what Illogan Parish Council are willing to do to help them.



6.2.1. Advice could include but is not limited to:

- 6.2.1.1. A password reset.
- 6.2.1.2. Advising individuals to use strong, unique passwords.
- 6.2.1.3. Telling individuals to look out for phishing emails or fraudulent activity on their accounts.

7. Users role in personal data breach

- 7.1. Users must notify in writing Council Officers immediately and in any case within 1 hour of any actual or suspected personal data breach.
- 7.2. No user should try to rectify a breach without first informing and getting authorisation from Council Officers.
- 7.3. Users must provide all timely assistance to Council Officers in the course of their investigation.
- 7.4. Obstruction of the investigation will be addressed via the relevant disciplinary procedure.

8. Updates to this policy

- 8.1. This policy shall be reviewed annually by Council Officers and the Governance Review Committee.
- 8.2. This policy shall be reviewed if Illogan Parish Council makes changes to the organisations Privacy Notice or if there are changes to how the organisation processes data or the data protection legislation changes.



8.3. This policy was last updated on 9th July 2025.

9. Implementation

9.1. This policy takes effect from 10th July 2025 and is not retroactive.

Record of Review

Reviewed: 25.02.26

Reviewed By: Governance Review Committee

Amendments: None

Minute Number: GR26/02/18.2